

Solar FAQ's

- What are the steps I need to take in order to get solar?
 - o Identify and implement energy efficiency opportunities
 - o Schedule a meeting with ACEC. We can help you understand interconnection requirements and point you in the right direction for credible resources that can further assist with the analysis process.
 - o Analyze your electric loads.
 - o Determine applicable codes.
 - o Identify and discuss your options with credible resources and contractors.
 - o Schedule a follow-up meeting with your co-op.
- What are your rates?
 - o The rate paid for energy generated that comes onto the distribution system is based on our current wholesale power rate and is adjusted annually. Currently the rate is 2.9¢ per kwh.
- Will I still receive an electric bill if I have solar panels?
 - o At the end of each billing cycle there will be a bill statement generated. This statement may reflect what you owe to the Cooperative or alternatively what the Cooperative owes you.
- Can I view how much power I generate on my SmartHub account?
 - o You absolutely can! First, make sure you've registered your SmartHub account. Second, visit the "Usage" section of your SmartHub account.
- Do solar panels produce power when the sun isn't shining?
 - o Surprisingly solar panels don't need 100% sunshine. They will work in low light conditions just not to full potential.
- Where does the power go?
 - o Energy generated will either be consumed by your home or put back on the distribution system.
- What happens if there is an interruption in ACEC's power?
 - o Our meters are designed to de-energize whenever there is a power outage and it will remain off until ACEC has restored power. This is to ensure the safety of your home and equipment.
- Are there state or federal incentives, tax credits, or rebates available?
 - o The Focus on Energy Program does offer direct rebates for both residential and commercial installations. In addition, the Federal Investment Tax Credit allows qualifying solar installations to deduct 26% off their federal taxes.
- Where can I find solar vendors?
 - o There are many vendors out there, the best resource for local Wisconsin installers is through the Focus on Energy Find a Trade Ally web-link below.
[Residential | Focus on Energy](#)
- What should I look for when seeking a solar vendor?
 - o NABCEP Certified, licensed, and insured, have experience, have references.
- What safety requirements must I follow?
 - o We require an open-air disconnect in addition to Department of Safety and Professional Services Inspection to ensure both the member and our crews are safe.
- How do I get started?
 - o Give Jeremy a call at (608) 339-5428 or email jhuhnstock@acecwi.com.